

MALECON PHARMACY



Specialty Oncology in partnership with **MCKESSON**

Empowering Healthcare

WHEN WE OPENED UP FOR BUSINESS IN 1974 MAIN STREET WAS A WAY OF LIFE



35 YEARS LATER WE ARE
MORE THAN EVER
COMMITTED TO THE
HIGHEST LEVEL OF
CUSTOMER SATISFACTION

Health Mart Pharmacy Ranked "Highest in Customer Satisfaction with Chain Drug Pharmacies" in J.D. Power and Associates 2009 National Pharmacy StudySM



FREE HOME DELIVERY PROGRAM

We offer free next day delivery anywhere in Florida. For many, getting home delivery is ideal. No more slogging out to the pharmacy, standing in lines at the counter, and wasting time by idly flipping through celebrity-spotting magazines while a prescription is filled. Instead, the medicines show up at patient's house, often at a discount. Utilizing Malecon Pharmacy's home delivery program isn't only easy, it can also be vital for people who have busy schedules, don't drive or are too sick.

MAKING THE DIFFERENCE

Experienced Clinical Care Team on Call
Physician's solutions
Innovative Exact Dose Packaging
Discrete Overnight Delivery
Complete Patient Support
Significant Cost Savings for Patients
Verified Auto Refills

5966 W 16th Avenue, Hialeah, FL 33012 Tel. 800.709.8972 Fax. 800.856.7899

HOW IT WORKS:

Doctor's office faxes/e-mails or electronically transmits patients' prescription and insurance information to Malecon Pharmacy.



Malecon Pharmacy processes the prescription and contacts the patient if needed.



Medication is delivered to patient's home/office the next business day.

BENEFITS FOR PHYSICIANS

As for physicians, they consider us as not only a pharmacy but an office assistant. We have proven to eliminate workloads from physician offices, thus saving them time and money. We strive to be an extension of their practice by delivering complete patient support and overall customer satisfaction. One of the biggest concerns with prescribing a treatment for a chronic illness has always been "How do I make sure that patient takes their medication on time, as scheduled and for the entire duration of the prescription?" At Malecon Pharmacy we understand the importance of delivering the right drug to the right person at the right time. With this in mind, we developed a highly efficient delivery and packaging program for our patients. For our specialty patients, the medicine is expertly packaged in MaleconPak™. Each personalized compartment of MaleconPak™ contains all the pills the patient needs and is clearly labeled with the precise time to take them. Malecon helps patients stay on their therapy by staying in close contact. After each patient receives their first delivery we call the patient to ask if everything arrived, and to ask if there are any questions or concerns. After this initial call, we follow up bi-weekly, or as needed, to ask how the patient is feeling and if there have been any side effects. Malecon acts as a patient's personal advocate, encouraging them to remain on their therapy. Patients are also encouraged to call Pharmacy's dedicated case managers at any time for any reason.



BENEFITS FOR PATIENT



D.N. Cancer Patient

The anticancer medication I was prescribed came with a co-pay of over \$2,000. I'm retired and there was no way I could afford this co-pay. Malecon Pharmacy's case manager jumped right in and immediately started to look for donations to help pay for the medication. My co-pay was covered in no time. I'm confident this has saved my life.

Service	Malecon Pharmacy	Regular Pharmacy
Discrete Free Overnight Delivery	✓	
Exact Dose Packaging	✓	
Clinical Care Team on Call	✓	
Verified Automatic Refills	✓	
Convenience of Saving Time	✓	
Dedicated Case Manager	✓	
Satisfied Clients	✓	
Satisfied Physicians	✓	

MCKESSON

US LARGEST DISTRIBUTOR OF DRUGS HAS VOICED ITS SUPPORT TO MALECON PHARMACY

...We have had an honor to work with Malecon Pharmacy for over a decade. During that time they have proved themselves as reliable and trustworthy partners. We applaud to years of excellent patient care...